



#### **Innovation**

Rise in new regulations, digital health, and AIML will require more new age data and analytics services resulting in increased spend



### **Enterprise**

By 2022, 90% of corporate strategies will explicitly mention information as a critical enterprise asset and analytics as an essential competency



### **Analytics**

Rise in data and analytic transformation spend by Tier 1 Pharma's to \$15M -\$20M and new age data and analytic services to be \$25M - \$50M



#### Market

Increase in acceptance by Pharma of the E2E offerings from our competitors such as Accenture, Deloitte, Axtria, etc.

# Key Challenges and Roadblocks for Pharma Companies towards new drug launches













**Targeting** 





Omnichannel





GTN

Sales

Reach

Brand / Product

Distribution

Contracting

High Onboarding Time. Cost of Change

Lack of insights to measure field sales performance on KPIs

Expenditure on external data onboarding process

Escalating cost and pricing pressure

Mounting regulatory scrutiny and global compliance norms

No visibility on patient outcomes for rare diseases drugs

Inefficient ways to measure marketing campaign effectiveness

Fragmented and siloed legacy systems

Lack of United Semantics to drive artificial intelligence and insights



50%

Drug launches underperformed analyst expectations



>25%

Could not reach even 50% of external revenue forecast



Failed to meet prelaunch consensus sales expectations

## Life Sciences Commercial Insight Platform (LS CIP)

Infosys and AWS have jointly collaborated to create a solution called Commercial Insights Platform:

Infosys Life Science Commercial Insights is cloud based AI & Data Platform to provide "one version of truth" and enables the enterprises' sales and marketing digital transformation by bringing Cloud Platform, Data & Insights capabilities together

Platform enables commercial teams with precision metrics and provides ability to deploy strategies to increase revenue at reduced cost.

The solution provides a comprehensive suite of persona based modular solutions to drive business outcome.

## Offering Overview

Innovation and

**Incubation Capabilities** 

to accelerate and scale innovation



Domain expertise to tackle therapeutic complexity and adapt to persona based needs and Analytics

Integrated Data and **Technology Capabilities** 

to increase efficiency and easier access



Cross Industry expertise to bring innovation from trendsetting industries

Disease Detection and

Therapy Transitions and **Predicting Clinical** 

Patient Engagement & Adherence using

Operational Excellence by reducing waste

Diagnosis for rare disease

Accelerated **Adoption of Platform** 

- IQVIA, Symphony Seamless Data Integration
- Co-Promote Data onboarding through Data Sharing
- One Click Migration capability through DBT
- Data Quality Checks templatized

**Infosys Life** Sciences Commercial Insights **Platform** 

**Optimized Operations** 

- Instant Warehouse Sizing
- Infosys Data Estate Governance & Operations Workbench Integrated

**Enhanced** Consumption & AI

- Infosys Enterprise Information Marketplace
- System Of Intelligence Integrated with customized alerts
- Statistical Data Controls implemented for improving Incentive compensation through Datawarehouse capabilities

**Big Data** Acceleration and DQ Check

- Extensive Data Libraries for Claims Data and External Data Processing (60+)
- Compile Data Set Partnership for GTM

#### **Outcomes**

Drive patient outcomes with Real World Data

**Enhance Commercial** spend optimization

Improve Patient and Customer experience

**Enhance Forecasting** 

Real time Field force Effectiveness

Optimize Gross to net

### **Benefits**

Platform helps to democratize the data analytics so that data analysts can perform own analysis in self-service mode reducing dependency with business users

Creates united semantics to drive artificial intelligence and insights by consuming different patterns of data and creating a data processing template across brand, business unit and commercial markets

Improve time to market by up to 40% Accelerate brand launch and optimize commercial spend mode

Up to 25% reduction is costs is estimated by enabling rapid insights through templatization of data and reduction in data life cycle.



#### **Business Problem**



### **Solution offering**



#### **Business Outcomes**

A US Pharma giant was looking for a solution to handle high volumes of data from Patient claims to link with existing data and trigger customized alerts. This was critical due to a recent product launch in oncology market.

Infosys positioned home grown Copy framework and migration accelerator to move selected/all data within a time frame of 15 minutes without impacting project timelines. The data moved to datalake was leveraged through semi-structured data processing and was able to provide competitive insights.

- Replaced Palantir Platform 5Million saved in one Year
- Daily process of reporting refresh for Oncology ready under 1 hour
- New alerting capability delivered for Sales rep helping increase in sales
- · High volume data processing combining a unified view of Sales, calls and claims

# Case Study 2



### **Business Problem**



# **Solution offering**



### **Business Outcomes**

- An international and reputed biotech company specializing in cancer treatment drugs wanted to strengthen product launch capabilities to achieve 2025 vision:
- · Set up of Modern commercial and medical data warehouse covering multi-country rollout with enhanced capabilities for MDM hub for mastering customer profiles
- · Field and Home office reporting with self service capabilities for generating commercial and predictive insights

- Infosys deployed Life Science Commercial Insight Platform with a scalable & extendable AWS cloud architecture solution using niche technology stack of AWS native services
- Leverage Data model with capabilities such as metadata driven framework, data templates and Data Quality Automation Engine to build reusable pipelines for data ingestion, data quality and standardized data processing
- Developed process for data Migration to Reltio MDM, mastering and mastered data consumption in downstream system.

- · Improving time to market by up to 40% through reusability and UI based metadata driven framework.
- Flexible, agile & robust framework that can be easily configured for new brands

For more information, contact askus@infosys.com



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