

INSIGHTS DRIVING THE FUTURE OF WORK

FLEXIBLE, AUTOMATED, SKILL-DRIVEN AND HUMAN-CENTRIC

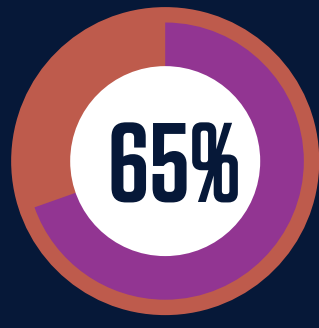
A survey conducted by the Infosys Knowledge Institute revealed the four key trends that 2,500 executives predict will transform work in the years to come.



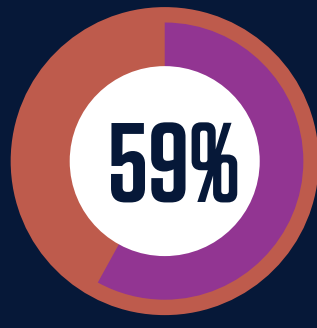
TREND 1

REMOTE AND HYBRID WORK WILL RETAIN TALENT

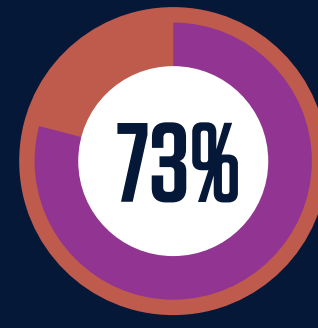
Two-thirds of companies say embracing remote and hybrid work is a smart strategy to find and keep the best employees.



65% of respondents are hiring remote workers to attract or retain talent and skills



59% of mid-managers and C-suite executives work in a flexible/remote space

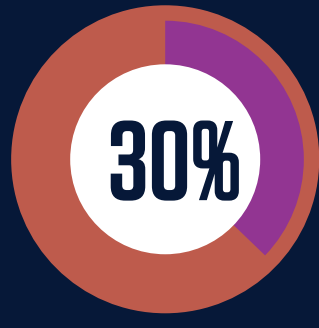


73% of senior executives and managers foresee flexible and remote workspaces growing in the future

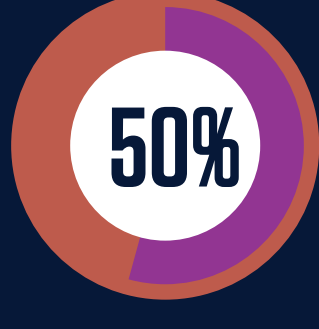
TREND 2

AUTOMATION AND MODERNIZATION OF DIGITAL TOOLS WILL DRIVE EFFICIENCY

Organizations will increasingly focus on using more automated digital tools and modernizing systems to better manage and improve remote working outcomes.



30% of firms have made workplace automation through digital their top investment priority in the next 2 years



50% of technology estates are being targeted for modernization in the next 2 years

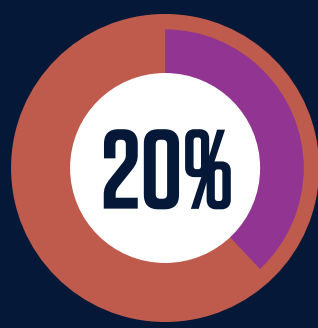


\$808B revenue uplift and \$123B profit uplift could be achieved through automation across large firms in the US, UK, France, Germany, Australia and New Zealand

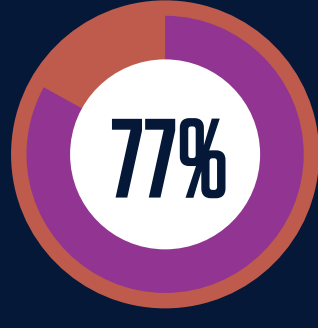
TREND 3

TALENT DIVERSIFICATION AND RESKILLING WILL DEFINE GROWTH

Organizations that focus on diversifying their workforce while upskilling and reskilling existing employees will be more resilient.



20% increase in skills application links to 0.6 percentage points revenue and profit uplift across large firms in the US, UK, France, Germany, Australia and New Zealand



77% of respondents say training is a highly effective way to drive digital adoption



Using external skills marketplaces, universities, and community colleges can lead to a \$503B revenue and \$145B pre-tax profit across large firms in the US, UK, France, Germany, Australia and New Zealand



TREND 4

HUMAN-CENTRIC WORKPLACES WILL THRIVE

Companies must adopt a human-centric culture, using the workplace strategies to attract and empower a more diverse and productive workforce.



Digital tools should be integrated with a firm's wider employee engagement strategy



Create digital experiences that engage employees on an emotional level



Enable diversity of the workforce by supporting diverse workstyles, locations, and preferences

For more insights on what's #NextAtWork, download our **Future of Work 2023 Report** at

infy.com/nextatwork