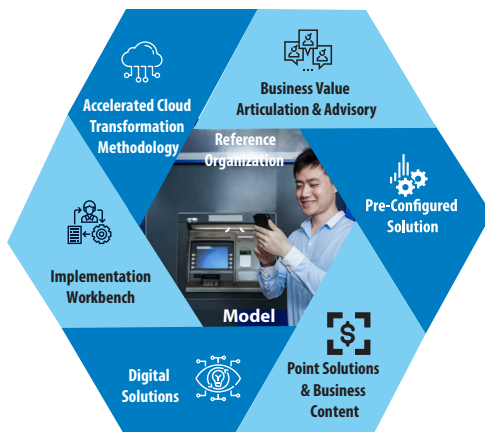# REF-OR-M SOLUTION – PROCURE TO PAY FOR BANKING SOLUTION

The REF-OR-M Procure to Pay solution offers a pre-configured, end-to-end solution, tailored to suit Procurement Processes for Customers. It comprises end to end process flows, proven best practices from successful, D365 transformation engagements to achieve greater business value with Microsoft Dynamics 365. This solution addresses Procure to Pay processes across Categories of Products, Pricing, Vendor invoicing, Purchase Requisition processing and Buying.

The REF-OR-M Solution for Procure to Pay offers efficient Buying processes focusing on mobility, automation of business processes, simplified workflows and end to end analytics

REF-OR-M Framework

Accelerated Cloud Transformation Methodology

Business Value Articulation & Advisory

Reference Organization

Pre-Configured Solution

Implementation Workbench

Model

Digital Solutions

Point Solutions & Business Content

REF-OR-M » Reference Organization Model

The Procure to Pay solution is built using the Reference Organization (REF-OR-M) Framework which is a pre-packaged solution enabling faster deployment, reduced TCO, enhanced experience and superior quality across Procurement management

Solution Capabilities & Business Process Breakdown

Infosys Solution offerings for Procure to Pay	Procurement & Sourcing	Inventory & Warehouse Management	Finance & Operations
	• Catalog Management- Internal, external & Punchout • Purchasing Policies for access rules and semi-automatic processes. • Workflow management • Demand Consolidation • Purchase Agreements • Category & Vendor management • Single place for goods and services	• Products definition and maintenance • Price Management • Warehouse Management • Trade Agreements • Planning and replenishment • Inventory Operations • Stock visibility • Shipment management	• GL Coding Structures/Processes • Accounts Payable • Accounts Receivable • Fixed Asset Accounting • Accounting/Costing/Billing • Financial Analytics and Reporting

Digital Experience Solutions

• Spend Analysis dashboards and reports
• Mobile App for Purchase Requisitioning and approval
• Mobile app for Vendor invoice submission & tracking.
• Internal chatbot for getting Order status, vendor contact details, & bulk processing/approvals.
• Product category design and management
• User security control

Deployment Approach

Initial Due Diligence using our ACE program

Business Value Articulation about the business value, solution alignment, processes break-down / design, and road-map for Process related automation and business process management.

Preconfigured Solution and Business content

- Ready to run foundational configurations for Indirect category Procurement Processes.
- System specific process flows for further customization enablement

Point Solutions, Business Content & Digital Solutions

- Spend analysis dashboards, mobility solutions
- Digital Solutions (like chat-bots/ AI/ML etc..) available in ready to deploy state, specific to customer context

Applicability of REFORM Solution

- **Greenfield implementation, Upgrade** or move to modernization using a digital platform like Dynamics 365
- Focus on building application in **agile and incremental** way
- Best in class requisition and RFQ processes enabling ease of requisition creation and comparing multiple quotes from suppliers for products based on quality, price and delivery schedule
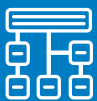
Key Benefits

Digi-Tech / Industry / Domain Expertise focused on Procurement operations	Agile & Accelerated Approach to deploy this solution
Enhanced User Experience using mobile apps and intuitive UI.	Incremental & Adoptive Solution Building
Reduced TCO & Faster Deployment, Lower Risk	End-to-End Procure to Pay Process offering

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